

County: Duval  
 Contact: Jennifer Spinelli  
 E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Quarter: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1  
 Created: 12/14/2022

Court/Case Type: Circuit Criminal

Performance Measure Standard: 9%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**

**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved.

**External:** Give a detailed explanation of the External reason causing the measure not to be met.

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-23	<b>RPE 12/31/21</b>									External	This is due to COVID staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 20,122.97	\$ 47,516.45	\$ 70,951.21	\$ 86,711.72	\$ 110,144.56					
	A = Amount Assessed	\$ 2,312,166.50	\$ 2,342,981.50	\$ 2,338,017.50	\$ 2,389,253.50	\$ 2,386,917.50					
	CR = Collection Rate	0.87%	2.03%	3.03%	3.63%	4.61%					
CGE CQ2-23	<b>RPE 03/31/22</b>									External	We continue to have staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 28,959.00	\$ 49,673.80	\$ 69,350.22	\$ 86,340.83	\$ 108,469.22					
	A = Amount Assessed	\$ 3,151,967.05	\$ 3,135,265.05	\$ 3,180,718.05	\$ 3,179,468.05	\$ 3,178,475.05					
	CR = Collection Rate	0.92%	1.58%	2.18%	2.72%	3.41%					
CGE CQ3-23	<b>RPE 06/30/22</b>									External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 23,706.23	\$ 45,444.26	\$ 65,710.84	\$ 86,582.53	\$ 117,739.69					
	A = Amount Assessed	\$ 4,799,276.21	\$ 4,768,156.21	\$ 4,764,357.21	\$ 4,761,809.21	\$ 4,760,209.21					
	CR = Collection Rate	0.49%	0.95%	1.38%	1.82%	2.47%					
CGE CQ4-23	<b>RPE 09/30/22</b>									External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 20,945.04	\$ 42,243.87	\$ 68,288.57	\$ 97,025.17	\$ 111,677.10					
	A = Amount Assessed	\$ 5,431,669.78	\$ 5,417,117.78	\$ 5,412,618.78	\$ 5,411,168.78	\$ 5,408,962.78					
	CR = Collection Rate	0.39%	0.78%	1.26%	1.79%	2.06%					
CGE CQ1-24	<b>RPE 12/31/22</b>									Additional Notes Related to Collection Issues	
	C = Cumulative Collections	\$ 17,141.38	\$ 39,269.60	\$ 55,162.96	\$ 73,326.97						
	A = Amount Assessed	\$ 3,259,075.85	\$ 3,240,107.35	\$ 3,236,441.35	\$ 3,234,991.35						
	CR = Collection Rate	0.53%	1.21%	1.70%	2.27%						
CGE CQ2-24	<b>RPE 03/31/23</b>									10/01/22 - 12/31/22	
	C = Cumulative Collections	\$ 29,841.28	\$ 55,507.82	\$ 76,401.10							
	A = Amount Assessed	\$ 7,051,501.90	\$ 7,035,471.90	\$ 7,031,671.90							
	CR = Collection Rate	0.42%	0.79%	1.09%							
CGE CQ3-24	<b>RPE 06/30/23</b>									01/01/23 - 03/31/23	
	C = Cumulative Collections	\$ 28,385.00	\$ 56,181.35								
	A = Amount Assessed	\$ 4,790,448.30	\$ 4,509,787.30								
	CR = Collection Rate	0.59%	1.25%								
CGE CQ4-24	<b>RPE 09/30/23</b>									04/01/23 - 06/30/23	
	C = Cumulative Collections	\$ 27,186.52									
	A = Amount Assessed	\$ 4,755,029.52									
	CR = Collection Rate	0.57%									

**Business Rules**

**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
  - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

County: Duval  
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Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Drug Trafficking

**NOTE: The drug trafficking Collection and Amount Assessed values are subsets of the entire dollars posted in the Circuit Criminal court division tab. This breakout is in response to the CCOC Executive Council direction to isolate criminal drug trafficking case collection rates and mirrors the efforts within the FCCC Collections and Assessment report.**

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Adjusted Circuit Criminal Rate	
CGE CQ1-23	<b>RPE 12/31/21</b>	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5	
	C = Cumulative Collections	\$ 783.00	\$ 783.00	\$ 783.00	\$ 915.29	\$ 1,519.81					
	A = Amount Assessed	\$ 1,306,166.00	\$ 1,358,816.00	\$ 1,358,716.00	\$ 1,411,684.00	\$ 1,410,966.00					
	CR = Collection Rate	0.06%	0.06%	0.06%	0.06%	0.11%					
											Adj. Circuit Criminal Rate 11.13%
CGE CQ2-23	<b>RPE 03/31/22</b>	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5	
	C = Cumulative Collections	\$ 477.50	\$ 477.50	\$ 462.49	\$ 608.00	\$ 824.62					
	A = Amount Assessed	\$ 1,966,342.50	\$ 1,966,942.50	\$ 2,019,142.50	\$ 2,019,092.50	\$ 2,019,042.50					
	CR = Collection Rate	0.02%	0.02%	0.02%	0.03%	0.04%					
											Adj. Circuit Criminal Rate 9.28%
CGE CQ3-23	<b>RPE 06/30/22</b>	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5	
	C = Cumulative Collections	\$ 164.00	\$ 171.00	\$ 108.56	\$ 255.70	\$ 1,026.11					
	A = Amount Assessed	\$ 3,781,264.24	\$ 3,781,564.24	\$ 3,781,264.24	\$ 3,781,064.24	\$ 3,781,014.24					
	CR = Collection Rate	0.00%	0.00%	0.00%	0.01%	0.03%					
											Adj. Circuit Criminal Rate 11.92%
CGE CQ4-23	<b>RPE 09/30/22</b>	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5	
	C = Cumulative Collections	\$ 634.50	\$ 634.50	\$ 1,133.90	\$ 1,133.90	\$ 1,751.90					
	A = Amount Assessed	\$ 4,296,684.38	\$ 4,296,684.38	\$ 4,296,334.38	\$ 4,295,984.38	\$ 4,295,834.38					
	CR = Collection Rate	0.01%	0.01%	0.03%	0.03%	0.04%					
											Adj. Circuit Criminal Rate 9.88%
CGE CQ1-24	<b>RPE 12/31/22</b>	Qtr 1		Qtr 2		Qtr 3		Qtr 4			
	C = Cumulative Collections	\$ 311.00	\$ 1,037.45	\$ 1,037.45	\$ 1,319.18						
	A = Amount Assessed	\$ 2,364,644.00	\$ 2,365,194.00	\$ 2,364,480.00	\$ 2,364,280.00						
	CR = Collection Rate	0.01%	0.04%	0.04%	0.06%						
CGE CQ2-24	<b>RPE 03/31/23</b>	Qtr 1		Qtr 2		Qtr 3					
	C = Cumulative Collections	\$ 938.70	\$ 938.70	\$ 938.70							
	A = Amount Assessed	\$ 5,820,682.00	\$ 5,821,382.00	\$ 5,821,232.00							
	CR = Collection Rate	0.02%	0.02%	0.02%							
CGE CQ3-24	<b>RPE 06/30/23</b>	Qtr 1		Qtr 2							
	C = Cumulative Collections	\$ 270.00	\$ 270.00								
	A = Amount Assessed	\$ 3,448,984.00	\$ 3,186,416.00								
	CR = Collection Rate	0.01%	0.01%								
CGE CQ4-24	<b>RPE 09/30/23</b>	Qtr 1									
	C = Cumulative Collections	\$ 200.92									
	A = Amount Assessed	\$ 3,412,769.00									
	CR = Collection Rate	0.01%									

**Business Rules**  
**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.  
**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

- NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
- Action Plan:** **No Corrective Action Plan reporting is needed as this is a subset of the Circuit Criminal performance measure.**
  - Additional Notes Related to Collection Issues:** No additional information is needed as this is a subset of the Circuit Criminal performance measure. However, reported data should still be consistent with the Collection Report Business Rules as follows for the Cumulative Collection and Amount Assessed-Adjusted.
    - Cumulative Collection amount should **NOT Decrease** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
    - The Amount Assessed - Adjusted should **NOT Increase** from the previous quarter in the same Control Group (font color for amount will change to **RED**)

County: Duval  
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Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1  
 Created: 12/14/2022

Court/Case Type: County Criminal

Performance Measure Standard: 40%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-23	<b>RPE 12/31/21</b>										
	C = Cumulative Collections	\$ 66,089.99	\$ 140,107.39	\$ 182,070.91	\$ 207,961.24	\$ 229,838.53				External	This is due to COVID staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 975,347.20	\$ 970,252.20	\$ 966,358.20	\$ 963,694.20	\$ 959,965.20					
	CR = Collection Rate	6.78%	14.44%	18.84%	21.58%	23.94%					
CGE CQ2-23	<b>RPE 03/31/22</b>										
	C = Cumulative Collections	\$ 83,796.00	\$ 151,482.36	\$ 187,778.83	\$ 214,044.37	\$ 245,089.04				External	We continue to face staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 990,380.00	\$ 982,048.00	\$ 981,724.00	\$ 977,197.60	\$ 971,375.75					
	CR = Collection Rate	8.46%	15.43%	19.13%	21.90%	25.23%					
CGE CQ3-23	<b>RPE 06/30/22</b>										
	C = Cumulative Collections	\$ 78,740.60	\$ 154,218.04	\$ 192,875.12	\$ 229,859.54	\$ 249,283.54				External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 1,023,655.25	\$ 1,023,113.25	\$ 1,019,622.25	\$ 1,015,740.58	\$ 1,012,379.73					
	CR = Collection Rate	7.69%	15.07%	18.92%	22.63%	24.62%					
CGE CQ4-23	<b>RPE 09/30/22</b>										
	C = Cumulative Collections	\$ 70,827.77	\$ 141,594.32	\$ 179,338.84	\$ 210,995.90	\$ 233,259.48				External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 983,682.50	\$ 974,105.50	\$ 970,043.50	\$ 965,711.98	\$ 964,456.98					
	CR = Collection Rate	7.20%	14.54%	18.49%	21.85%	24.19%					
CGE CQ1-24	<b>RPE 12/31/22</b>										
	C = Cumulative Collections	\$ 82,684.64	\$ 169,122.42	\$ 208,291.75	\$ 251,597.20					Additional Notes Related to Collection Issues	
	A = Amount Assessed	\$ 1,219,475.50	\$ 1,030,903.00	\$ 1,023,807.00	\$ 1,022,212.00						
	CR = Collection Rate	6.78%	16.41%	20.34%	24.61%						
CGE CQ2-24	<b>RPE 03/31/23</b>										
	C = Cumulative Collections	\$ 105,850.84	\$ 171,578.92	\$ 207,131.88						10/01/22 - 12/31/22	
	A = Amount Assessed	\$ 1,466,446.50	\$ 1,170,237.00	\$ 1,167,044.00							
	CR = Collection Rate	7.22%	14.66%	17.75%							
CGE CQ3-24	<b>RPE 06/30/23</b>										
	C = Cumulative Collections	\$ 100,872.65	\$ 185,558.60							01/01/23 - 03/31/23	
	A = Amount Assessed	\$ 1,050,676.72	\$ 1,046,321.22								
	CR = Collection Rate	9.60%	17.73%								
CGE CQ4-24	<b>RPE 09/30/23</b>										
	C = Cumulative Collections	\$ 99,830.68								07/01/23 - 09/30/23	
	A = Amount Assessed	\$ 1,054,660.81									
	CR = Collection Rate	9.47%									

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**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
  - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to **RED**)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

County: Duval  
 Contact: Jennifer Spinelli  
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Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1  
 Created: 12/14/2022

Court/Case Type: Juvenile Delinquency

Performance Measure Standard: 9%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-23	<b>RPE 12/31/21</b>										
	C = Cumulative Collections	\$ 897.27	\$ 1,398.63	\$ 1,898.64	\$ 2,598.64	\$ 3,338.64				<b>External</b>	This is due to COVID staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 47,972.00	\$ 47,972.00	\$ 47,672.00	\$ 47,522.00	\$ 47,522.00					
	CR = Collection Rate	1.87%	2.92%	3.98%	5.47%	7.03%					
<b>RPE 03/31/22</b>											
CGE CQ2-23	C = Cumulative Collections		\$ 263.51	\$ 564.96	\$ 865.00	\$ 1,215.00	\$ 1,215.00	\$ 1,215.00		<b>External</b>	We continue to face staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed		\$ 34,265.00	\$ 34,365.00	\$ 34,065.00	\$ 34,065.00	\$ 34,065.00				
	CR = Collection Rate		0.77%	1.64%	2.54%	3.57%	3.57%				
	<b>RPE 06/30/22</b>										
CGE CQ3-23	C = Cumulative Collections			\$ 313.04	\$ 664.37	\$ 1,267.50	\$ 1,567.50	\$ 1,867.50		<b>External</b>	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed			\$ 39,614.50	\$ 39,864.50	\$ 39,864.50	\$ 39,814.50	\$ 39,664.50			
	CR = Collection Rate			0.79%	1.67%	3.18%	3.94%	4.71%			
	<b>RPE 09/30/22</b>										
CGE CQ4-23	C = Cumulative Collections				\$ 691.13	\$ 952.46	\$ 1,452.50	\$ 1,502.50	\$ 1,552.50	<b>External</b>	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed				\$ 32,659.50	\$ 32,359.50	\$ 32,259.50	\$ 32,059.50	\$ 32,059.50		
	CR = Collection Rate				2.12%	2.94%	4.50%	4.69%	4.84%		
	<b>RPE 12/31/22</b>										
CGE CQ1-24	C = Cumulative Collections					\$ 404.54	\$ 705.96	\$ 755.99	\$ 755.99	<b>Additional Notes Related to Collection Issues</b>	
	A = Amount Assessed					\$ 35,701.00	\$ 35,201.00	\$ 35,351.00	\$ 35,301.00		
	CR = Collection Rate					1.13%	2.01%	2.14%	2.14%		
	<b>RPE 03/31/23</b>										
CGE CQ2-24	C = Cumulative Collections						\$ 375.54	\$ 1,276.56	\$ 1,376.56	<b>10/01/22 - 12/31/22</b>	
	A = Amount Assessed						\$ 31,285.50	\$ 31,635.50	\$ 31,235.50		
	CR = Collection Rate						1.20%	4.04%	4.41%		
	<b>RPE 06/30/23</b>										
CGE CQ3-24	C = Cumulative Collections							\$ 75.45	\$ 75.45	<b>01/01/23 - 03/31/23</b>	
	A = Amount Assessed							\$ 29,476.50	\$ 29,026.50		
	CR = Collection Rate							0.26%	0.26%		
	<b>RPE 09/30/23</b>										
CGE CQ4-24	C = Cumulative Collections								\$ 131.00	<b>07/01/23 - 09/30/23</b>	
	A = Amount Assessed								\$ 51,794.50		
	CR = Collection Rate								0.25%		

**Business Rules**  
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- NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
  - Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
    - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
    - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
  - To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

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Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1  
 Created: 12/14/2022

Court/Case Type: Criminal Traffic

Performance Measure Standard: 50%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-23	<b>RPE 12/31/21</b>										
	C = Cumulative Collections	\$ 299,916.70	\$ 537,292.97	\$ 670,489.30	\$ 746,938.42	\$ 802,724.43					
	A = Amount Assessed	\$ 1,432,161.00	\$ 1,424,663.00	\$ 1,419,470.50	\$ 1,419,931.50	\$ 1,414,248.25					
	CR = Collection Rate	20.94%	37.71%	47.24%	52.60%	56.76%					
CGE CQ2-23	<b>RPE 03/31/22</b>										
	C = Cumulative Collections		\$ 340,383.17	\$ 580,615.42	\$ 688,543.12	\$ 760,066.36	\$ 822,290.67				
	A = Amount Assessed		\$ 1,457,977.75	\$ 1,452,460.00	\$ 1,452,263.00	\$ 1,447,225.00	\$ 1,443,052.00				
	CR = Collection Rate		23.35%	39.97%	47.41%	52.52%	56.98%				
CGE CQ3-23	<b>RPE 06/30/22</b>										
	C = Cumulative Collections			\$ 334,420.26	\$ 568,695.93	\$ 685,905.90	\$ 797,445.11	\$ 845,316.67			
	A = Amount Assessed			\$ 1,455,149.40	\$ 1,451,401.15	\$ 1,447,225.00	\$ 1,445,557.15	\$ 1,445,234.15			
	CR = Collection Rate			22.98%	39.18%	47.39%	55.17%	58.49%			
CGE CQ4-23	<b>RPE 09/30/22</b>										
	C = Cumulative Collections				\$ 280,128.38	\$ 524,557.96	\$ 680,348.07	\$ 766,636.66	\$ 825,873.19		
	A = Amount Assessed				\$ 1,481,126.25	\$ 1,452,410.50	\$ 1,428,718.00	\$ 1,426,719.75	\$ 1,424,246.75		
	CR = Collection Rate				18.91%	36.12%	47.62%	53.73%	57.99%		
CGE CQ1-24	<b>RPE 12/31/22</b>										
	C = Cumulative Collections					\$ 293,772.91	\$ 559,434.34	\$ 680,159.30	\$ 762,349.75		
	A = Amount Assessed					\$ 1,361,154.70	\$ 1,352,185.19	\$ 1,349,478.19	\$ 1,346,483.25		
	CR = Collection Rate					21.58%	41.37%	50.40%	56.62%		
CGE CQ2-24	<b>RPE 03/31/23</b>										
	C = Cumulative Collections						\$ 315,669.21	\$ 538,322.98	\$ 664,611.65		
	A = Amount Assessed						\$ 1,387,158.60	\$ 1,378,076.60	\$ 1,375,419.60		
	CR = Collection Rate						22.76%	39.06%	48.32%		
CGE CQ3-24	<b>RPE 06/30/23</b>										
	C = Cumulative Collections							\$ 351,353.00	\$ 568,500.23		
	A = Amount Assessed							\$ 1,477,963.47	\$ 1,470,220.72		
	CR = Collection Rate							23.77%	38.67%		
CGE CQ4-24	<b>RPE 09/30/23</b>										
	C = Cumulative Collections								\$ 290,311.31		
	A = Amount Assessed								\$ 1,285,612.93		
	CR = Collection Rate								22.58%		

Additional Notes Related to Collection Issues

10/01/22 - 12/31/22  
 01/01/23 - 03/31/23  
 04/01/23 - 06/30/23  
 07/01/23 - 09/30/23

**Business Rules**  
**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.  
**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

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- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
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    - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
    - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
  - To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

County: Duval  
 Contact: Jennifer Spinelli  
 E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1  
 Created: 12/14/2022

Court/Case Type: Circuit Civil

Performance Measure Standard: 95%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved  
**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-23	<b>RPE 12/31/21</b>										
	C = Cumulative Collections	\$ 1,136,309.80	\$ 1,130,669.21	\$ 1,128,013.21	\$ 1,127,862.21	\$ 1,126,953.21					
	A = Amount Assessed	\$ 1,150,323.97	\$ 1,138,437.47	\$ 1,134,932.47	\$ 1,134,170.47	\$ 1,129,194.97					
	CR = Collection Rate	98.78%	99.32%	99.39%	99.44%	99.80%					
CGE CQ2-23	<b>RPE 03/31/22</b>										
	C = Cumulative Collections		\$ 1,323,028.08	\$ 1,314,909.08	\$ 1,312,140.08	\$ 1,309,837.96	\$ 1,309,115.96				
	A = Amount Assessed		\$ 1,333,264.13	\$ 1,325,277.63	\$ 1,321,569.63	\$ 1,311,423.13	\$ 1,309,858.13				
	CR = Collection Rate		99.23%	99.22%	99.29%	99.88%	99.94%				
CGE CQ3-23	<b>RPE 06/30/22</b>										
	C = Cumulative Collections			\$ 1,319,906.44	\$ 1,314,100.94	\$ 1,308,577.78	\$ 1,308,587.28	\$ 1,306,632.28			
	A = Amount Assessed			\$ 1,333,332.28	\$ 1,320,118.78	\$ 1,310,982.78	\$ 1,310,636.78	\$ 1,308,280.78			
	CR = Collection Rate			98.99%	99.54%	99.82%	99.84%	99.87%			
CGE CQ4-23	<b>RPE 09/30/22</b>										
	C = Cumulative Collections				\$ 1,216,258.83	\$ 1,211,273.96	\$ 1,209,870.96	\$ 1,208,051.96	\$ 1,203,194.32		
	A = Amount Assessed				\$ 1,228,556.46	\$ 1,214,408.96	\$ 1,211,172.96	\$ 1,209,238.96	\$ 1,204,317.96		
	CR = Collection Rate				99.00%	99.74%	99.89%	99.90%	99.91%		
CGE CQ1-24	<b>RPE 12/31/22</b>										
	C = Cumulative Collections					\$ 1,077,804.54	\$ 1,073,198.54	\$ 1,070,019.42	\$ 1,064,474.42		
	A = Amount Assessed					\$ 1,085,189.53	\$ 1,078,801.03	\$ 1,073,157.92	\$ 1,067,217.92		
	CR = Collection Rate					99.32%	99.48%	99.71%	99.74%		
CGE CQ2-24	<b>RPE 03/31/23</b>										
	C = Cumulative Collections						\$ 3,667,991.80	\$ 3,666,508.21	\$ 3,658,835.21		
	A = Amount Assessed						\$ 3,692,538.82	\$ 3,670,234.21	\$ 3,658,430.21		
	CR = Collection Rate						99.34%	99.90%	100.01%		
CGE CQ3-24	<b>RPE 06/30/23</b>										
	C = Cumulative Collections						\$ 1,126,360.40	\$ 1,117,117.40			
	A = Amount Assessed						\$ 1,132,678.40	\$ 1,119,576.40			
	CR = Collection Rate						99.44%	99.78%			
CGE CQ4-24	<b>RPE 09/30/23</b>										
	C = Cumulative Collections							\$ 1,022,381.38			
	A = Amount Assessed							\$ 1,039,152.73			
	CR = Collection Rate							98.39%			

Additional Notes Related to Collection Issues

**10/01/22 - 12/31/22**  
 The decrease in Cumulative Collections was due to fees that were collected when the case was created and refunded .

**01/01/23 - 03/31/23**  
 The decrease in Cumulative Collections was due to fees that were collected when the case was created and refunded .

**04/01/23 - 06/30/23**  
 The decrease in Cumulative Collections was due to fees that were collected when the case was created and refunded .

**07/01/23 - 09/30/23**  
 The decrease in Cumulative Collections was due to fees that were collected when the case was created and refunded .

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County: Duval  
 Contact: Jennifer Spinelli  
 E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1  
 Created: 12/14/2022

Court/Case Type: County Civil

Performance Measure Standard: 95%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
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		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan				
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve			
CGE CQ1-23	<b>RPE 12/31/21</b>													
	C = Cumulative Collections	\$ 2,042,041.99	\$ 2,040,658.49	\$ 2,040,091.49	\$ 2,039,604.99	\$ 2,039,118.99								
	A = Amount Assessed	\$ 2,047,555.60	\$ 2,045,575.10	\$ 2,045,076.10	\$ 2,044,046.60	\$ 2,043,722.60								
	CR = Collection Rate	99.73%	99.76%	99.76%	99.78%	99.77%								
CGE CQ2-23	<b>RPE 03/31/22</b>													
	C = Cumulative Collections		\$ 1,922,665.94	\$ 1,921,319.94	\$ 1,920,914.94	\$ 1,919,018.94	\$ 1,918,600.94							
	A = Amount Assessed		\$ 1,926,943.90	\$ 1,924,233.90	\$ 1,923,574.90	\$ 1,921,950.40	\$ 1,921,755.40							
	CR = Collection Rate		99.78%	99.85%	99.86%	99.85%	99.84%							
CGE CQ3-23	<b>RPE 06/30/22</b>													
	C = Cumulative Collections			\$ 2,208,943.83	\$ 2,208,492.96	\$ 2,206,667.96	\$ 2,206,019.96	\$ 2,205,218.96						
	A = Amount Assessed			\$ 2,211,629.15	\$ 2,210,219.15	\$ 2,209,085.15	\$ 2,208,067.15	\$ 2,207,224.15						
	CR = Collection Rate			99.88%	99.92%	99.89%	99.91%	99.91%						
CGE CQ4-23	<b>RPE 09/30/22</b>													
	C = Cumulative Collections				\$ 2,428,131.83	\$ 2,427,068.91	\$ 2,426,811.91	\$ 2,425,615.91	\$ 2,424,470.91					
	A = Amount Assessed				\$ 2,435,508.83	\$ 2,433,363.91	\$ 2,431,997.91	\$ 2,430,786.91	\$ 2,429,641.91					
	CR = Collection Rate				99.70%	99.74%	99.79%	99.79%	99.79%					
CGE CQ1-24	<b>RPE 12/31/22</b>													
	C = Cumulative Collections					\$ 2,337,099.81	\$ 2,336,570.22	\$ 2,335,340.22	\$ 2,333,368.22					
	A = Amount Assessed					\$ 2,345,793.49	\$ 2,343,906.49	\$ 2,342,842.49	\$ 2,340,785.49					
	CR = Collection Rate					99.63%	99.69%	99.68%	99.68%					
CGE CQ2-24	<b>RPE 03/31/23</b>													
	C = Cumulative Collections						\$ 2,486,388.57	\$ 2,483,559.57	\$ 2,480,794.57					
	A = Amount Assessed						\$ 2,491,818.76	\$ 2,487,618.16	\$ 2,484,587.16					
	CR = Collection Rate						99.78%	99.84%	99.85%					
CGE CQ3-24	<b>RPE 06/30/23</b>													
	C = Cumulative Collections						\$ 2,621,860.68	\$ 2,618,171.68						
	A = Amount Assessed						\$ 2,625,112.18	\$ 2,621,394.18						
	CR = Collection Rate						99.88%	99.88%						
CGE CQ4-24	<b>RPE 09/30/23</b>													
	C = Cumulative Collections							\$ 2,467,993.87						
	A = Amount Assessed							\$ 2,478,812.87						
	CR = Collection Rate							99.56%						

**Additional Notes Related to Collection Issues**  
**10/01/22 - 12/31/22**  
 Cumulative Collections decreased because Judicial Sales Fees were refunded because foreclosure sales did not occur.  
**01/01/23 - 03/31/23**  
 Cumulative Collections decreased because Judicial Sales Fees were refunded because foreclosure sales did not occur.  
**04/01/23 - 06/30/23**  
 Cumulative Collections decreased because Judicial Sales Fees were refunded because foreclosure sales did not occur.  
**07/01/23 - 09/30/23**  
 Cumulative Collections decreased because Judicial Sales Fees were refunded because foreclosure sales did not occur.

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  - To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

County: Duval  
 Contact: Jennifer Spinelli  
 E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1  
 Created: 12/14/2022

Court/Case Type: Probate

Performance Measure Standard: 95%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
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		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-23	<b>RPE 12/31/21</b>										
	C = Cumulative Collections	\$ 316,531.42	\$ 317,285.42	\$ 317,747.42	\$ 317,978.42	\$ 317,978.42					
	A = Amount Assessed	\$ 320,941.42	\$ 320,941.42	\$ 320,941.42	\$ 320,541.42	\$ 320,541.42					
	CR = Collection Rate	98.63%	98.86%	99.00%	99.20%	99.20%					
CGE CQ2-23	<b>RPE 03/31/22</b>										
	C = Cumulative Collections		\$ 332,624.75	\$ 334,343.75	\$ 334,574.75	\$ 334,574.75	\$ 334,343.75				
	A = Amount Assessed		\$ 336,754.75	\$ 336,408.75	\$ 336,408.75	\$ 336,408.75	\$ 336,177.75				
	CR = Collection Rate		98.77%	99.39%	99.45%	99.45%	99.45%				
CGE CQ3-23	<b>RPE 06/30/22</b>										
	C = Cumulative Collections			\$ 321,470.74	\$ 321,950.74	\$ 322,412.74	\$ 322,412.74	\$ 322,412.74			
	A = Amount Assessed			\$ 324,959.74	\$ 324,723.74	\$ 324,723.74	\$ 324,723.74	\$ 324,723.74			
	CR = Collection Rate			98.93%	99.15%	99.29%	99.29%	99.29%			
CGE CQ4-23	<b>RPE 09/30/22</b>										
	C = Cumulative Collections				\$ 302,184.03	\$ 302,870.03	\$ 303,101.03	\$ 303,101.03	\$ 303,101.03		
	A = Amount Assessed				\$ 305,256.03	\$ 304,910.03	\$ 304,564.03	\$ 304,564.03	\$ 304,218.03		
	CR = Collection Rate				98.99%	99.33%	99.52%	99.52%	99.63%		
CGE CQ1-24	<b>RPE 12/31/22</b>										
	C = Cumulative Collections					\$ 285,611.70	\$ 286,465.70	\$ 286,296.70	\$ 286,527.70		
	A = Amount Assessed					\$ 289,707.70	\$ 289,306.70	\$ 288,105.70	\$ 288,105.70		
	CR = Collection Rate					98.59%	99.02%	99.37%	99.45%		Additional Notes Related to Collection Issues
CGE CQ2-24	<b>RPE 03/31/23</b>										10/01/22 - 12/31/22
	C = Cumulative Collections						\$ 318,400.53	\$ 320,218.53	\$ 319,999.53		
	A = Amount Assessed						\$ 323,001.53	\$ 322,916.53	\$ 322,685.53		
	CR = Collection Rate						98.58%	99.16%	99.17%		01/01/23 - 03/31/23 Receipt was revised.
CGE CQ3-24	<b>RPE 06/30/23</b>										04/01/23 - 06/30/23
	C = Cumulative Collections							\$ 300,255.25	\$ 300,250.25		
	A = Amount Assessed							\$ 303,741.25	\$ 303,395.25		
	CR = Collection Rate							98.85%	98.96%		Receipt was revised.
CGE CQ4-24	<b>RPE 09/30/23</b>										07/01/23 - 09/30/23
	C = Cumulative Collections								\$ 298,285.23		
	A = Amount Assessed								\$ 304,837.23		
	CR = Collection Rate								97.85%		Receipt was revised.

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- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.



County: Duval  
 Contact: Jennifer Spinelli  
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Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1  
 Created: 12/14/2022

Court/Case Type: Family

Performance Measure Standard: 90%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**  
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		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan				
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve			
CGE CQ1-23	<b>RPE 12/31/21</b>													
	C = Cumulative Collections	\$ 475,428.50	\$ 475,848.50	\$ 475,537.50	\$ 475,537.50	\$ 475,537.50								
	A = Amount Assessed	\$ 496,124.50	\$ 495,221.50	\$ 494,910.50	\$ 493,490.50	\$ 491,985.50								
	CR = Collection Rate	95.83%	96.09%	96.09%	96.36%	96.66%								
CGE CQ2-23	<b>RPE 03/31/22</b>													
	C = Cumulative Collections		\$ 547,839.00	\$ 548,356.00	\$ 549,208.00	\$ 550,028.00	\$ 550,474.00							
	A = Amount Assessed		\$ 567,597.00	\$ 566,586.00	\$ 566,995.00	\$ 565,791.00	\$ 565,189.00							
	CR = Collection Rate		96.52%	96.78%	96.86%	97.21%	97.40%							
CGE CQ3-23	<b>RPE 06/30/22</b>													
	C = Cumulative Collections			\$ 481,172.00	\$ 481,998.00	\$ 482,816.00	\$ 482,816.00	\$ 482,816.00						
	A = Amount Assessed			\$ 541,907.00	\$ 502,001.00	\$ 502,001.00	\$ 501,592.00	\$ 500,473.00						
	CR = Collection Rate			88.79%	96.02%	96.18%	96.26%	96.47%						
CGE CQ4-23	<b>RPE 09/30/22</b>													
	C = Cumulative Collections				\$ 471,750.00	\$ 471,716.00	\$ 471,716.00	\$ 471,716.00	\$ 471,716.00					
	A = Amount Assessed				\$ 481,947.00	\$ 480,092.00	\$ 479,649.00	\$ 479,348.00	\$ 478,746.00					
	CR = Collection Rate				97.88%	98.26%	98.35%	98.41%	98.53%					
CGE CQ1-24	<b>RPE 12/31/22</b>													
	C = Cumulative Collections					\$ 471,951.50	\$ 472,853.50	\$ 473,296.50	\$ 473,705.50					
	A = Amount Assessed					\$ 482,524.50	\$ 481,178.50	\$ 479,673.50	\$ 480,082.50					
	CR = Collection Rate					97.81%	98.27%	98.67%	98.67%					
CGE CQ2-24	<b>RPE 03/31/23</b>													
	C = Cumulative Collections					\$ 497,972.00	\$ 498,170.00	\$ 498,613.00				10/01/22 - 12/31/22	Receipt/Fees were revised.	
	A = Amount Assessed					\$ 519,762.00	\$ 514,954.00	\$ 513,148.00						
	CR = Collection Rate					95.81%	96.74%	97.17%				01/01/23 - 03/31/23		
CGE CQ3-24	<b>RPE 06/30/23</b>													
	C = Cumulative Collections					\$ 497,385.00	\$ 497,032.00							
	A = Amount Assessed					\$ 512,887.00	\$ 509,007.00				04/01/23 - 06/30/23			
	CR = Collection Rate					96.98%	97.65%							
CGE CQ4-24	<b>RPE 09/30/23</b>													
	C = Cumulative Collections					\$ 472,959.89				07/01/23 - 09/30/23	Receipt/Fees were revised.			
	A = Amount Assessed					\$ 488,147.89								
	CR = Collection Rate					96.89%								

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Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1  
 Created: 12/14/2022

Court/Case Type: Civil Traffic

Performance Measure Standard: 90%

**Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met**

**Internal:** Must clarify reason AND give an expected time the internal reason will be resolved

**External:** Give a detailed explanation of the External reason causing the measure not to be met

		10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	10/01/22 - 12/31/22	01/01/23 - 03/31/23	04/01/23 - 06/30/23	07/01/23 - 09/30/23	Action Plan	
		Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				Reason Code	Actions to Improve
CGE CQ1-23	<b>RPE 12/31/21</b>										
	C = Cumulative Collections	\$ 1,828,361.69	\$ 2,875,790.15	\$ 3,086,183.02	\$ 3,158,858.29	\$ 3,205,128.15				External	This is due to COVID staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed	\$ 3,372,928.74	\$ 3,622,552.11	\$ 3,633,708.45	\$ 3,632,980.36	\$ 3,635,289.26					
	CR = Collection Rate	54.21%	79.39%	84.93%	86.95%	88.17%					
CGE CQ2-23	<b>RPE 03/31/22</b>										
	C = Cumulative Collections		\$ 2,300,420.84	\$ 3,706,529.31	\$ 3,887,107.12	\$ 3,973,702.95	\$ 4,057,156.13			External	We continue to face staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed		\$ 4,279,582.91	\$ 4,523,275.05	\$ 4,520,286.71	\$ 4,522,930.11	\$ 4,522,887.31				
	CR = Collection Rate		53.75%	81.94%	85.99%	87.86%	89.70%				
CGE CQ3-23	<b>RPE 06/30/22</b>										
	C = Cumulative Collections			\$ 2,251,459.43	\$ 3,650,556.93	\$ 3,875,587.88	\$ 4,026,751.37	\$ 4,087,379.84		External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed			\$ 4,499,525.72	\$ 4,613,069.57	\$ 4,616,049.88	\$ 4,618,322.32	\$ 4,618,048.32			
	CR = Collection Rate			50.04%	79.14%	83.96%	87.19%	88.51%			
CGE CQ4-23	<b>RPE 09/30/22</b>										
	C = Cumulative Collections				\$ 2,107,877.46	\$ 3,405,530.41	\$ 3,709,982.56	\$ 3,805,427.59	\$ 3,858,652.57	External	We continue to have staffing challenges. To improve, we have enhanced online payment options, we have implemented of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	A = Amount Assessed				\$ 4,181,081.07	\$ 4,322,587.82	\$ 4,337,853.77	\$ 4,340,943.07	\$ 4,337,475.07		
	CR = Collection Rate				50.41%	78.78%	85.53%	87.66%	88.96%		
CGE CQ1-24	<b>RPE 12/31/22</b>										
	C = Cumulative Collections					\$ 1,746,446.23	\$ 2,725,591.73	\$ 2,925,125.87	\$ 2,996,027.77	Additional Notes Related to Collection Issues	
	A = Amount Assessed					\$ 3,284,025.85	\$ 3,408,680.16	\$ 3,420,915.37	\$ 3,415,517.97		
	CR = Collection Rate					53.18%	79.96%	85.51%	87.72%		
CGE CQ2-24	<b>RPE 03/31/23</b>										
	C = Cumulative Collections						\$ 1,808,484.42	\$ 2,950,640.10	\$ 3,124,605.61	10/01/22 - 12/31/22 When a citation is added the fee is automatically added to the case. If a court date is set then the clerk clears the case fee detail buckets by setting the amount of zero. After the court event the clerk adds the fees back to	
	A = Amount Assessed						\$ 3,501,991.97	\$ 3,679,410.48	\$ 3,679,011.98		
	CR = Collection Rate						51.64%	80.19%	84.93%		
CGE CQ3-24	<b>RPE 06/30/23</b>										
	C = Cumulative Collections						\$ 1,766,709.73	\$ 2,888,053.84		01/01/23 - 03/31/23 When a citation is added the fee is automatically added to the case. If a court date is set then the clerk clears the case fee detail buckets by setting the amount of zero. After the court event the clerk adds the fees back to	
	A = Amount Assessed						\$ 3,492,895.03	\$ 3,666,479.53			
	CR = Collection Rate						50.58%	78.77%			
CGE CQ4-24	<b>RPE 09/30/23</b>										
	C = Cumulative Collections							\$ 1,863,172.11		07/01/23 - 09/30/23 When a citation is added the fee is automatically added to the case. If a court date is set then the clerk clears the case fee detail buckets by setting the amount of zero. After the court event the clerk adds the fees back to	
	A = Amount Assessed							\$ 3,796,793.30			
	CR = Collection Rate							49.07%			

**Purpose of Report:** The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

**Adjustments to Assessments:** The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

**Business Rules**

**NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
  - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
  - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.