Clerk of Court Quarterly Timeliness Report
County Fiscal Year 2022-2023

CCOC FLORIDA CLERKS OF COURT OPERATIONS CORPORATION

County:	Duval	**Quarter:** Qtr 4: Jul - Sep	**Version #:** 3
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CCOC Form Version 1
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Timeliness Measures 1: % of new cases OPENED within X business days after initial documents are clocked in   **ACTION PLANS - If not meeting standard**

		Standard	# of Business Days	10/1/22 - 12/31/22 1st Qtr	1/1/23 - 3/31/23 2nd Qtr	4/1/23 - 6/30/23 3rd Qtr	7/1/23 - 9/30/23 4th Qtr	YTD	10/1/22 - 12/31/22 Reason Code	Actions to Improve	1/1/23 - 3/31/23 Reason Code	Actions to Improve	4/1/23 - 6/30/23 Reason Code	Actions to Improve	7/1/23 - 9/30/23 Reason Code	Actions to Improve
Circuit Criminal (cases)	Total # of cases	80%	2	3,076	3,384	3,338	3,276	13,074								
	# within 2 business days			3,046	3,306	3,230	3,148	12,730								
	% mtg level			99%	98%	97%	96%	97%								
County Criminal (cases)	Total # of cases	80%	3	4,454	4,288	5,327	4,901	18,970								
	# within 3 business days			3,927	3,803	5,016	4,175	16,921								
	% mtg level			88%	89%	94%	85%	89%								
Juvenile Delinquency (cases)	Total # of cases	80%	2	455	499	581	552	2,087								
	# within 2 business days			450	491	568	537	2,046								
	% mtg level			99%	98%	98%	97%	98%								
Criminal Traffic (UTCs)	Total # of UTCs	80%	3	5,171	5,259	5,046	5,257	20,733								
	# within 3 business days			4,720	4,942	4,762	4,951	19,375								
	% mtg level			91%	94%	94%	94%	93%								
Circuit Civil (cases)	Total # of cases	80%	2	1,574	8,269	1,195	1,242	12,280			Staffing - External	Due to a change in statutes, an increased number of cases were filed in March. The volume was more than double				
	# within 2 business days			1,674	3,411	1,077	994	7,156								
	% mtg level			106%	41%	90%	80%	58%								
County Civil (cases)	Total # of cases	80%	2	10,832	13,159	12,359	12,382	48,732								
	# within 2 business days			10,105	12,151	10,542	11,233	44,031								
	% mtg level			93%	92%	85%	91%	90%								
Probate (cases)	Total # of cases	80%	2	1,998	2,213	2,135	2,039	8,385								
	# within 2 business days			1,931	2,153	2,062	1,775	7,921								
	% mtg level			97%	97%	97%	87%	94%								
Family (cases)	Total # of cases	80%	3	3,528	3,962	3,992	3,766	15,248								
	# within 3 business days			3,498	3,941	3,950	3,697	15,086								
	% mtg level			99%	99%	99%	98%	99%								
Juvenile Dependency (cases)	Total # of cases	80%	2	98	128	128	95	449								
	# within 2 business days			98	128	128	95	449								
	% mtg level			100%	100%	100%	100%	100%								
Civil Traffic (UTCs)	Total # of UTCs	80%	4	24,829	27,082	27,256	28,916	108,083								
	# within 4 business days			24,560	26,790	26,976	25,646	103,972								
	% mtg level			99%	99%	99%	89%	96%								