

County: Duval
Contact: Jennifer Spinelli
E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Quarter: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: Circuit Criminal

Performance Measure Standard: 9%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met

Internal: Must clarify reason AND give an expected time the internal reason will be resolved.

External: Give a detailed explanation of the External reason causing the measure not to be met.

											Action Plan		
		10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21	07/01/21 - 09/30/21	10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	Reason Code	Actions to Improve		
CGE CQ1-22	RPE 12/31/20	Qtr 1					Qtr 2					External	This is due to COVID staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 16,202.25					\$ 31,605.74						
	A = Amount Assessed	\$ 1,616,477.56					\$ 1,616,277.56						
	CR = Collection Rate	1.00%					1.96%						
CGE CQ2-22	RPE 03/31/21	Qtr 1					Qtr 2					External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 17,892.22					\$ 39,352.59						
	A = Amount Assessed	\$ 2,221,321.41					\$ 2,198,467.41						
	CR = Collection Rate	0.81%					1.79%						
CGE CQ3-22	RPE 06/30/21	Qtr 1					Qtr 2					External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 22,753.86					\$ 54,139.66						
	A = Amount Assessed	\$ 2,656,583.05					\$ 2,637,861.55						
	CR = Collection Rate	0.86%					2.05%						
CGE CQ4-22	RPE 09/30/21	Qtr 1					Qtr 2					External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 21,428.58					\$ 48,768.04						
	A = Amount Assessed	\$ 2,652,725.15					\$ 2,636,278.15						
	CR = Collection Rate	0.81%					1.85%						
CGE CQ1-23	RPE 12/31/21	Qtr 1					Qtr 2					Additional Notes Related to Collection Issues	
	C = Cumulative Collections	\$ 20,122.97					\$ 47,516.45						
	A = Amount Assessed	\$ 2,312,166.50					\$ 2,342,981.50						
	CR = Collection Rate	0.87%					2.03%						
CGE CQ2-23	RPE 03/31/22	Qtr 1					Qtr 2					10/01/21 - 12/31/21	
	C = Cumulative Collections	\$ 28,959.00					\$ 49,673.80						
	A = Amount Assessed	\$ 3,151,967.05					\$ 3,135,265.05						
	CR = Collection Rate	0.92%					1.58%						
CGE CQ3-23	RPE 06/30/22	Qtr 1					Qtr 2					01/01/22 - 03/31/22	The amount assessed increased due to the assessment of additional items after the reporting period.
	C = Cumulative Collections	\$ 23,706.23					\$ 45,444.26						
	A = Amount Assessed	\$ 4,799,276.21					\$ 4,768,156.21						
	CR = Collection Rate	0.49%					0.95%						
CGE CQ4-23	RPE 09/30/22	Qtr 1					Qtr 2					07/01/22 - 09/30/22	The amount assessed increased due to the assessment of additional items after the reporting period.
	C = Cumulative Collections	\$ 20,945.04					\$ 5,431,669.78						
	A = Amount Assessed												
	CR = Collection Rate	0.39%											

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
 - The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2021 - 2022



County: Duval
Contact: Jennifer Spinelli
E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep
Version #: 1

CCOC Form Version 1
Created: 01/10/2022

NOTE: The drug trafficking Collection and Amount Assessed values are subsets of the entire dollars posted in the Circuit Criminal court division tab. This breakout is in response to the CCOC Executive Council direction to isolate criminal drug trafficking case collection rates and mirrors the efforts within the FCCC Collections and Assessment report.

		10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21	07/01/21 - 09/30/21	10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	Adjusted Circuit Criminal Rate
CGE CQ1-22	RPE 12/31/20	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				This is the percent of collections that would have been done for Circuit Criminal if Drug Cases had not been included: Circuit Criminal - Drug Trafficking
	C = Cumulative Collections	\$ 106.00	\$ 156.00	\$ 156.00	\$ 368.15	\$ 681.45				
	A = Amount Assessed	\$ 745,908.00	\$ 745,908.00	\$ 745,858.00	\$ 745,658.00	\$ 745,608.00				
	CR = Collection Rate	0.01%	0.02%	0.02%	0.05%	0.09%				
CGE CQ2-22	RPE 03/31/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections			\$ 689.00	\$ 1,281.31	\$ 1,355.00	\$ 1,843.00	\$ 1,793.00		
	A = Amount Assessed			\$ 1,408,830.00	\$ 1,408,930.00	\$ 1,408,680.00	\$ 1,408,630.00	\$ 1,408,480.00		
	CR = Collection Rate			0.05%	0.09%	0.10%	0.13%	0.13%		
CGE CQ3-22	RPE 06/30/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections			\$ 295.00	\$ 1,704.00	\$ 1,904.00	\$ 1,904.00	\$ 1,940.54		
	A = Amount Assessed			\$ 1,604,211.00	\$ 1,604,861.00	\$ 1,604,661.00	\$ 1,604,711.00	\$ 1,604,711.00		
	CR = Collection Rate			0.02%	0.11%	0.12%	0.12%	0.12%		
CGE CQ4-22	RPE 09/30/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections			\$ 407.00	\$ 855.00	\$ 1,473.00	\$ 1,523.00	\$ 1,523.00		
	A = Amount Assessed			\$ 1,594,806.00	\$ 1,595,356.00	\$ 1,595,406.00	\$ 1,595,306.00	\$ 1,595,156.00		
	CR = Collection Rate			0.03%	0.05%	0.09%	0.10%	0.10%		
CGE CQ1-23	RPE 12/31/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4			
	C = Cumulative Collections			\$ 783.00	\$ 783.00	\$ 783.00	\$ 915.29			
	A = Amount Assessed			\$ 1,306,166.00	\$ 1,358,816.00	\$ 1,358,716.00	\$ 1,411,684.00			
	CR = Collection Rate			0.06%	0.06%	0.06%	0.06%			
CGE CQ2-23	RPE 03/31/22			Qtr 1	Qtr 2	Qtr 3				
	C = Cumulative Collections			\$ 477.50	\$ 477.50	\$ 462.49				
	A = Amount Assessed			\$ 1,966,342.50	\$ 1,966,942.50	\$ 2,019,142.50				
	CR = Collection Rate			0.02%	0.02%	0.02%				
CGE CQ3-23	RPE 06/30/22			Qtr 1	Qtr 2					
	C = Cumulative Collections			\$ 164.00	\$ 171.00					
	A = Amount Assessed			\$ 3,781,264.24	\$ 3,781,564.24					
	CR = Collection Rate			0.00%	0.00%					
CGE CQ4-23	RPE 09/30/22			Qtr 1						
	C = Cumulative Collections			\$ 634.50						
	A = Amount Assessed			\$ 4,296,684.38						
	CR = Collection Rate			0.01%						

Business Rules Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters. Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- 1.) Action Plan: No Corrective Action Plan reporting is needed as this is a subset of the Circuit Criminal performance measure.
- 2.) Additional Notes Related to Collection Issues: No additional information is needed as this is a subset of the Circuit Criminal performance measure. However, reported data should still be consistent with the Collection Report Business Rules as follows for the Cumulative Collection and Amount Assessed-Adjusted.
 - a.) Cumulative Collection amount should NOT Decrease from the previous quarter in the same Control Group (font color for amount will change to RED)
 - b.) The Amount Assessed - Adjusted should NOT Increase from the previous quarter in the same Control Group (font color for amount will change to RED)

Clerk of Court Quarterly Collections Performance Measure Report
County Fiscal Year 2021 - 2022



CCOC Form Version 1
Created: 01/10/2022

County: Duval
Contact: Jennifer Spinelli
E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

Court/Case Type: County Criminal

Performance Measure Standard: 40%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met

Internal: Must clarify reason AND give an expected time the internal reason will be resolved

External: Give a detailed explanation of the External reason causing the measure not to be met

											Action Plan		
		10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21	07/01/21 - 09/30/21	10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	Reason Code	Actions to Improve		
CGE CQ1-22	RPE 12/31/20	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5		External	This is due to COVID staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 49,622.26	\$ 118,982.33	\$ 152,401.12	\$ 172,335.39	\$ 183,832.97							
	A = Amount Assessed	\$ 823,049.08	\$ 821,594.08	\$ 816,855.58	\$ 815,970.58	\$ 812,382.58							
	CR = Collection Rate	6.03%	14.48%	18.66%	21.12%	22.63%							
CGE CQ2-22	RPE 03/31/21	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5		External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 55,919.32	\$ 128,242.95	\$ 165,730.16	\$ 182,965.30	\$ 195,196.35							
	A = Amount Assessed	\$ 759,376.86	\$ 750,883.90	\$ 747,321.90	\$ 742,463.39	\$ 740,663.39							
	CR = Collection Rate	7.36%	17.08%	22.18%	24.64%	26.35%							
CGE CQ3-22	RPE 06/30/21	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5		External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 86,600.22	\$ 174,341.60	\$ 211,415.58	\$ 239,418.46	\$ 252,574.13							
	A = Amount Assessed	\$ 973,287.15	\$ 964,908.15	\$ 959,090.15	\$ 957,642.15	\$ 956,432.15							
	CR = Collection Rate	8.90%	18.07%	22.04%	25.00%	26.41%							
CGE CQ4-22	RPE 09/30/21	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5		External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections	\$ 66,969.77	\$ 144,148.55	\$ 189,000.53	\$ 218,094.74	\$ 237,431.57							
	A = Amount Assessed	\$ 955,346.59	\$ 947,717.59	\$ 943,258.59	\$ 942,050.59	\$ 940,092.93							
	CR = Collection Rate	7.01%	15.21%	20.04%	23.15%	25.26%							
CGE CQ1-23	RPE 12/31/21	Qtr 1		Qtr 2		Qtr 3		Qtr 4				Additional Notes Related to Collection Issues	
	C = Cumulative Collections	\$ 66,089.99	\$ 140,107.39	\$ 182,070.91	\$ 207,961.24								
	A = Amount Assessed	\$ 975,347.20	\$ 970,252.20	\$ 966,358.20	\$ 963,694.20								
	CR = Collection Rate	6.78%	14.44%	18.84%	21.58%								
CGE CQ2-23	RPE 03/31/22	Qtr 1		Qtr 2		Qtr 3				10/01/21 - 12/31/21		01/01/22 - 03/31/22	
	C = Cumulative Collections	\$ 83,796.00	\$ 151,482.36	\$ 187,778.83									
	A = Amount Assessed	\$ 990,380.00	\$ 982,048.00	\$ 981,724.00									
	CR = Collection Rate	8.46%	15.43%	19.13%									
CGE CQ3-23	RPE 06/30/22	Qtr 1		Qtr 2						04/01/22 - 06/30/22			
	C = Cumulative Collections	\$ 78,740.60	\$ 154,218.04										
	A = Amount Assessed	\$ 1,023,655.25	\$ 1,023,113.25										
	CR = Collection Rate	7.69%	15.07%										
CGE CQ4-23	RPE 09/30/22	Qtr 1								07/01/22 - 09/30/22			
	C = Cumulative Collections	\$ 70,827.77											
	A = Amount Assessed	\$ 983,682.50											
	CR = Collection Rate	7.20%											

Business Rules Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments: The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

NOTES: The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.

- 1.) **Action Plan:** If the Collection Rate in quarter five (Qtr 5) is below Standard (red numbers on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- 2.) **Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.
 - a.) Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (font color for amount will change to RED)
 - b.) The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (font color for amount will change to RED)
- 3.) To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

County: Duval

Contact: Jennifer Spinelli

E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
Created: 01/10/2022

Court/Case Type: Juvenile Delinquency

Performance Measure Standard: 9%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met

Internal: Must clarify reason AND give an expected time the internal reason will be resolved

External: Give a detailed explanation of the External reason causing the measure not to be met

										Action Plan				
		10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21	07/01/21 - 09/30/21	10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	Reason Code	Actions to Improve			
CGE CQ1-22	RPE 12/31/20	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5						External	This is due to COVID staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.	
	C = Cumulative Collections	\$ 283.50	\$ 433.50	\$ 736.50	\$ 1,386.50	\$ 1,686.50								
	A = Amount Assessed	\$ 53,335.50	\$ 53,335.50	\$ 53,385.50	\$ 53,385.50	\$ 53,385.50								
	CR = Collection Rate	0.53%	0.81%	1.38%	2.60%	3.16%								
CGE CQ2-22	RPE 03/31/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections			\$ 94.50	\$ 344.50	\$ 494.00	\$ 907.22	\$ 957.22						
	A = Amount Assessed			\$ 57,459.50	\$ 57,909.50	\$ 57,909.50	\$ 58,059.50	\$ 58,009.50						
	CR = Collection Rate			0.16%	0.59%	0.85%	1.56%	1.65%						
CGE CQ3-22	RPE 06/30/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections			\$ 184.50	\$ 584.50	\$ 734.50	\$ 1,234.50	\$ 1,485.00						
	A = Amount Assessed			\$ 49,840.50	\$ 49,840.50	\$ 49,990.50	\$ 49,890.50	\$ 50,090.50						
	CR = Collection Rate			0.37%	1.17%	1.47%	2.47%	2.96%						
CGE CQ4-22	RPE 09/30/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections			\$ 108.50	\$ 509.87	\$ 760.00	\$ 1,110.00	\$ 1,260.00						
	A = Amount Assessed			\$ 48,959.50	\$ 49,009.50	\$ 48,959.50	\$ 48,859.50	\$ 48,809.50						
	CR = Collection Rate			0.22%	1.04%	1.55%	2.27%	2.58%						
CGE CQ1-23	RPE 12/31/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4						Additional Notes Related to Collection Issues	
	C = Cumulative Collections			\$ 897.27	\$ 1,398.63	\$ 1,898.64	\$ 2,598.64							
	A = Amount Assessed			\$ 47,972.00	\$ 47,972.00	\$ 47,672.00	\$ 47,522.00							
	CR = Collection Rate			1.87%	2.92%	3.98%	5.47%							
CGE CQ2-23	RPE 03/31/22			Qtr 1	Qtr 2	Qtr 3						10/01/21 - 12/31/21		
	C = Cumulative Collections			\$ 263.51	\$ 564.96	\$ 865.00								
	A = Amount Assessed			\$ 34,265.00	\$ 34,365.00	\$ 34,065.00								
	CR = Collection Rate			0.77%	1.64%	2.54%								
CGE CQ3-23	RPE 06/30/22			Qtr 1	Qtr 2							04/01/22 - 06/30/22		
	C = Cumulative Collections			\$ 313.04	\$ 664.37									
	A = Amount Assessed			\$ 39,614.50	\$ 39,864.50									
	CR = Collection Rate			0.79%	1.67%									
CGE CQ4-23	RPE 09/30/22			Qtr 1								07/01/22 - 09/30/22		
	C = Cumulative Collections			\$ 691.13										
	A = Amount Assessed			\$ 32,659.50										
	CR = Collection Rate			2.12%										

Business Rules

Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments : The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

- NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
- 1.) **Action Plan:** If the Collection Rate in quarter five (**Qtr 5**) is below Standard (**red numbers** on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- 2.) **Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.

a.) Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (**font color for amount** will change to **RED**)

b.) The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (**font color for amount** will change to **RED**)
- 3.) To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

County: Duval

Contact: Jennifer Spinelli

E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
Created: 01/10/2022

Court/Case Type: Criminal Traffic

Performance Measure Standard: 50%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met

Internal: Must clarify reason AND give an expected time the internal reason will be resolved

External: Give a detailed explanation of the External reason causing the measure not to be met

										Action Plan		
		10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21	07/01/21 - 09/30/21	10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	Reason Code	Actions to Improve	
CGE CQ1-22	RPE 12/31/20	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	C = Cumulative Collections	\$ 199,005.79	\$ 454,363.99	\$ 600,548.99	\$ 666,719.25	\$ 696,495.15						
	A = Amount Assessed	\$ 1,231,934.25	\$ 1,228,928.25	\$ 1,223,519.00	\$ 1,220,576.38	\$ 1,216,499.24						
	CR = Collection Rate	16.15%	36.97%	49.08%	54.62%	57.25%						
CGE CQ2-22	RPE 03/31/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	C = Cumulative Collections			\$ 281,989.34	\$ 551,671.03	\$ 658,696.30	\$ 710,969.89	\$ 769,571.73				
	A = Amount Assessed			\$ 1,220,711.45	\$ 1,212,624.20	\$ 1,210,960.20	\$ 1,209,874.34	\$ 1,205,193.34				
	CR = Collection Rate			23.10%	45.49%	54.39%	58.76%	63.85%				
CGE CQ3-22	RPE 06/30/21				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5			
	C = Cumulative Collections				\$ 322,980.67	\$ 614,622.01	\$ 748,925.26	\$ 835,284.85	\$ 893,526.24			
	A = Amount Assessed				\$ 1,464,750.35	\$ 1,457,458.85	\$ 1,455,612.10	\$ 1,453,188.85	\$ 1,452,102.82			
	CR = Collection Rate				22.05%	42.17%	51.45%	57.48%	61.53%			
CGE CQ4-22	RPE 09/30/21					Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5		
	C = Cumulative Collections					\$ 293,515.43	\$ 546,303.73	\$ 683,685.12	\$ 759,616.52	\$ 817,316.13		
	A = Amount Assessed					\$ 1,409,387.76	\$ 1,401,250.76	\$ 1,393,046.51	\$ 1,390,482.51	\$ 1,384,415.25		
	CR = Collection Rate					20.83%	38.99%	49.08%	54.63%	59.04%		
CGE CQ1-23	RPE 12/31/21						Qtr 1	Qtr 2	Qtr 3	Qtr 4		
	C = Cumulative Collections						\$ 299,916.70	\$ 537,292.97	\$ 670,489.30	\$ 746,938.42		
	A = Amount Assessed						\$ 1,432,161.00	\$ 1,424,663.00	\$ 1,419,470.50	\$ 1,419,931.50		
	CR = Collection Rate						20.94%	37.71%	47.24%	52.60%		
CGE CQ2-23	RPE 03/31/22							Qtr 1	Qtr 2	Qtr 3	10/01/21 - 12/31/21	
	C = Cumulative Collections							\$ 340,383.17	\$ 580,615.42	\$ 688,543.12		
	A = Amount Assessed							\$ 1,457,977.75	\$ 1,452,460.00	\$ 1,452,263.00		
	CR = Collection Rate							23.35%	39.97%	47.41%		
CGE CQ3-23	RPE 06/30/22								Qtr 1	Qtr 2	04/01/22 - 06/30/22	
	C = Cumulative Collections								\$ 334,420.26	\$ 568,695.93		
	A = Amount Assessed								\$ 1,455,149.40	\$ 1,451,401.15		
	CR = Collection Rate								22.98%	39.18%		
CGE CQ4-23	RPE 09/30/22									Qtr 1	07/01/22 - 09/30/22	
	C = Cumulative Collections									\$ 280,128.38	The amount assessed increased due to the assessment of additional items after the reporting period.	
	A = Amount Assessed									\$ 1,481,126.25		
	CR = Collection Rate									18.91%		

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 - b.) The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (**font color for amount** will change to **RED**)
 - 3.) To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

County: Duval

Contact: Jennifer Spinelli

E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
Created: 01/10/2022

Court/Case Type: Circuit Civil

Performance Measure Standard: 95%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met

Internal: Must clarify reason AND give an expected time the internal reason will be resolved

External: Give a detailed explanation of the External reason causing the measure not to be met

											Action Plan				
		10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21	07/01/21 - 09/30/21	10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	Reason Code	Actions to Improve				
CGE CQ1-22	RPE 12/31/20	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5									
	C = Cumulative Collections	\$ 890,929.32	\$ 891,378.23	\$ 884,111.23	\$ 874,499.23	\$ 869,701.23									
	A = Amount Assessed	\$ 895,775.31	\$ 895,494.31	\$ 887,994.31	\$ 877,777.31	\$ 873,070.31									
	CR = Collection Rate	99.46%	99.54%	99.56%	99.63%	99.61%									
CGE CQ2-22	RPE 03/31/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5							
	C = Cumulative Collections			\$ 1,022,378.52	\$ 1,024,607.52	\$ 1,013,254.52	\$ 1,006,504.52	\$ 1,000,375.52							
	A = Amount Assessed			\$ 1,040,062.02	\$ 1,030,578.52	\$ 1,019,225.52	\$ 1,012,425.52	\$ 1,006,296.52							
	CR = Collection Rate			98.30%	99.42%	99.41%	99.42%	99.41%							
CGE CQ3-22	RPE 06/30/21				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	C = Cumulative Collections				\$ 1,018,650.77	\$ 1,016,130.27	\$ 1,011,261.27	\$ 999,790.27	\$ 999,294.27						
	A = Amount Assessed				\$ 1,033,627.46	\$ 1,026,800.46	\$ 1,020,939.46	\$ 1,008,796.46	\$ 1,008,462.46						
	CR = Collection Rate				98.55%	98.96%	99.05%	99.11%	99.09%						
CGE CQ4-22	RPE 09/30/21					Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	C = Cumulative Collections					\$ 1,017,215.34	\$ 1,013,365.08	\$ 1,011,453.08	\$ 1,010,636.08	\$ 1,010,419.08					
	A = Amount Assessed					\$ 1,036,426.60	\$ 1,027,695.60	\$ 1,025,539.60	\$ 1,025,149.60	\$ 1,024,904.60					
	CR = Collection Rate					98.15%	98.61%	98.63%	98.58%	98.59%					
CGE CQ1-23	RPE 12/31/21						Qtr 1	Qtr 2	Qtr 3	Qtr 4					
	C = Cumulative Collections						\$ 1,136,309.80	\$ 1,130,669.21	\$ 1,128,013.21	\$ 1,127,862.21					
	A = Amount Assessed						\$ 1,150,323.97	\$ 1,138,437.47	\$ 1,134,932.47	\$ 1,134,170.47					
	CR = Collection Rate						98.78%	99.32%	99.39%	99.44%					
CGE CQ2-23	RPE 03/31/22							Qtr 1	Qtr 2	Qtr 3	Additional Notes Related to Collection Issues			10/01/21 - 12/31/21 The decrease in Cumulative Collections was due to fees that were collected when the case was created and refunded .	
	C = Cumulative Collections							\$ 1,323,028.08	\$ 1,314,909.08	\$ 1,312,140.08					
	A = Amount Assessed							\$ 1,333,264.13	\$ 1,325,277.63	\$ 1,321,569.63					
	CR = Collection Rate							99.23%	99.22%	99.29%					
CGE CQ3-23	RPE 06/30/22								Qtr 1	Qtr 2	The decrease in Cumulative Collections was due to fees that were collected when the case was created and refunded .			04/01/22 - 06/30/22 The decrease in Cumulative Collections was due to fees that were collected when the case was created and refunded .	
	C = Cumulative Collections								\$ 1,319,906.44	\$ 1,314,100.94					
	A = Amount Assessed								\$ 1,333,332.28	\$ 1,320,118.78					
	CR = Collection Rate								98.99%	99.54%					
CGE CQ4-23	RPE 09/30/22									Qtr 1	The decrease in Cumulative Collections was due to fees that were collected when the case was created and refunded .			07/01/22 - 09/30/22 The decrease in Cumulative Collections was due to fees that were collected when the case was created and refunded .	
	C = Cumulative Collections									\$ 1,216,258.83					
	A = Amount Assessed									\$ 1,228,556.46					
	CR = Collection Rate									99.00%					

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County: Duval

Contact: Jennifer Spinelli

E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
Created: 01/10/2022

Court/Case Type: County Civil

Performance Measure Standard: 95%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met

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										Action Plan				
		10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21	07/01/21 - 09/30/21	10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	Reason Code	Actions to Improve			
CGE CQ1-22	RPE 12/31/20	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5								
	C = Cumulative Collections	\$ 2,447,163.99	\$ 2,446,339.99	\$ 2,443,602.99	\$ 2,442,532.99	\$ 2,441,295.99								
	A = Amount Assessed	\$ 2,447,681.49	\$ 2,447,616.49	\$ 2,444,945.49	\$ 2,443,690.49	\$ 2,442,453.49								
	CR = Collection Rate	99.98%	99.95%	99.95%	99.95%	99.95%								
CGE CQ2-22	RPE 03/31/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5						
	C = Cumulative Collections			\$ 2,362,935.95	\$ 2,359,584.55	\$ 2,358,256.55	\$ 2,357,389.55	\$ 2,356,764.05						
	A = Amount Assessed			\$ 2,365,064.25	\$ 2,361,451.25	\$ 2,360,123.25	\$ 2,359,047.25	\$ 2,358,330.75						
	CR = Collection Rate			99.91%	99.92%	99.92%	99.93%	99.93%						
CGE CQ3-22	RPE 06/30/21				Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					
	C = Cumulative Collections				\$ 2,131,438.18	\$ 2,129,284.31	\$ 2,127,159.31	\$ 2,126,178.31	\$ 2,125,723.31					
	A = Amount Assessed				\$ 2,133,664.41	\$ 2,129,357.41	\$ 2,127,323.41	\$ 2,126,342.41	\$ 2,125,887.41					
	CR = Collection Rate				99.90%	100.00%	99.99%	99.99%	99.99%					
CGE CQ4-22	RPE 09/30/21					Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				
	C = Cumulative Collections					\$ 2,334,666.09	\$ 2,332,995.19	\$ 2,330,786.19	\$ 2,329,735.19	\$ 2,329,400.19				
	A = Amount Assessed					\$ 2,335,112.19	\$ 2,333,396.19	\$ 2,330,920.19	\$ 2,329,880.19	\$ 2,329,280.19				
	CR = Collection Rate					99.98%	99.98%	99.99%	99.99%	100.01%				
CGE CQ1-23	RPE 12/31/21						Qtr 1	Qtr 2	Qtr 3	Qtr 4				
	C = Cumulative Collections						\$ 2,042,041.99	\$ 2,040,658.49	\$ 2,040,091.49	\$ 2,039,604.99				
	A = Amount Assessed						\$ 2,047,555.60	\$ 2,045,575.10	\$ 2,045,076.10	\$ 2,044,046.60				
	CR = Collection Rate						99.73%	99.76%	99.76%	99.78%				
CGE CQ2-23	RPE 03/31/22							Qtr 1	Qtr 2	Qtr 3	10/01/21 - 12/31/21	Cumulative Collections decreased because Judicial Sales Fees were refunded because foreclosure sales did not occur.		
	C = Cumulative Collections							\$ 1,922,665.94	\$ 1,921,319.94	\$ 1,920,914.94				
	A = Amount Assessed							\$ 1,926,943.90	\$ 1,924,233.90	\$ 1,923,574.90				
	CR = Collection Rate							99.78%	99.85%	99.86%				
CGE CQ3-23	RPE 06/30/22								Qtr 1	Qtr 2	Cumulative Collections decreased because Judicial Sales Fees were refunded because foreclosure sales did not occur.			
	C = Cumulative Collections								\$ 2,208,943.83	\$ 2,208,492.96				
	A = Amount Assessed								\$ 2,211,629.15	\$ 2,210,219.15	04/01/22 - 06/30/22			
	CR = Collection Rate								99.88%	99.92%	Cumulative Collections decreased because Judicial Sales Fees were refunded because foreclosure sales did not occur.			
CGE CQ4-23	RPE 09/30/22									Qtr 1	07/01/22 - 09/30/22			
	C = Cumulative Collections									\$ 2,428,131.83	Cumulative Collections decreased because Judicial Sales Fees were refunded because foreclosure sales did not occur.			
	A = Amount Assessed									\$ 2,435,508.83				
	CR = Collection Rate									99.70%				

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County: Duval

Contact: Jennifer Spinelli

E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
Created: 01/10/2022

Court/Case Type: Probate

Performance Measure Standard: 95%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met

Internal: Must clarify reason AND give an expected time the internal reason will be resolved

External: Give a detailed explanation of the External reason causing the measure not to be met

											Action Plan						
		10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21	07/01/21 - 09/30/21	10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	Reason Code	Actions to Improve						
CGE CQ1-22	RPE 12/31/20	Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5							
	C = Cumulative Collections	\$ 265,988.87	\$ 267,036.87	\$ 267,036.87	\$ 267,036.87	\$ 267,036.87											
	A = Amount Assessed	\$ 267,267.87	\$ 267,267.87	\$ 267,267.87	\$ 267,267.87	\$ 267,267.87											
	CR = Collection Rate	99.52%	99.91%	99.91%	99.91%	99.91%											
CGE CQ2-22	RPE 03/31/21			Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5					
	C = Cumulative Collections			\$ 331,077.45	\$ 331,964.45	\$ 332,657.45	\$ 332,657.45	\$ 332,657.45	\$ 332,657.45								
	A = Amount Assessed			\$ 334,927.45	\$ 334,696.45	\$ 334,696.45	\$ 334,696.45	\$ 334,696.45	\$ 334,696.45								
	CR = Collection Rate			98.85%	99.18%	99.39%	99.39%	99.39%									
CGE CQ3-22	RPE 06/30/21				Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5				
	C = Cumulative Collections				\$ 323,710.69	\$ 325,530.69	\$ 325,530.69	\$ 325,530.69	\$ 325,530.69	\$ 325,530.69							
	A = Amount Assessed				\$ 327,959.69	\$ 326,920.69	\$ 326,920.69	\$ 326,920.69	\$ 326,920.69	\$ 326,920.69							
	CR = Collection Rate				98.70%	99.57%	99.57%	99.57%	99.57%	99.57%							
CGE CQ4-22	RPE 09/30/21					Qtr 1		Qtr 2		Qtr 3		Qtr 4		Qtr 5			
	C = Cumulative Collections					\$ 315,028.50	\$ 314,952.50	\$ 315,876.50	\$ 316,508.50	\$ 316,7369.50							
	A = Amount Assessed					\$ 319,536.50	\$ 318,705.50	\$ 318,474.50	\$ 318,875.50	\$ 318,866.50							
	CR = Collection Rate					98.59%	98.82%	99.18%	99.26%	99.32%							
CGE CQ1-23	RPE 12/31/21						Qtr 1		Qtr 2		Qtr 3		Qtr 4				
	C = Cumulative Collections						\$ 316,531.42	\$ 317,285.42	\$ 317,747.42	\$ 317,978.42							
	A = Amount Assessed						\$ 320,941.42	\$ 320,941.42	\$ 320,941.42	\$ 320,541.42							
	CR = Collection Rate						98.63%	98.86%	99.00%	99.20%	Additional Notes Related to Collection Issues						
CGE CQ2-23	RPE 03/31/22							Qtr 1		Qtr 2		Qtr 3		10/01/21 - 12/31/21		Receipt was revised.	
	C = Cumulative Collections							\$ 332,624.75	\$ 334,343.75	\$ 334,574.75							
	A = Amount Assessed							\$ 336,754.75	\$ 336,408.75	\$ 336,408.75							
	CR = Collection Rate							98.77%	99.39%	99.45%	01/01/22 - 03/31/22						
CGE CQ3-23	RPE 06/30/22								Qtr 1		Qtr 2				Amount assessed was revised.		
	C = Cumulative Collections								\$ 321,470.74	\$ 321,950.74							
	A = Amount Assessed								\$ 324,959.74	\$ 324,723.74	04/01/22 - 06/30/22						
	CR = Collection Rate								98.93%	99.15%							
CGE CQ4-23	RPE 09/30/22									Qtr 1				07/01/22 - 09/30/22			
	C = Cumulative Collections									\$ 302,184.03							
	A = Amount Assessed									\$ 305,256.03							
	CR = Collection Rate									98.99%							

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County: Duval

Contact: Jennifer Spinelli

E-Mail Address: Jennifer.Spinelli@DuvalClerk.com

Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
Created: 01/10/2022

Court/Case Type: Family

Performance Measure Standard: 90%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met

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External: Give a detailed explanation of the External reason causing the measure not to be met

										Action Plan			
		10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21	07/01/21 - 09/30/21	10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	Reason Code	Actions to Improve		
CGE CQ1-22	RPE 12/31/20	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5							
	C = Cumulative Collections	\$ 460,978.67	\$ 461,048.67	\$ 461,048.67	\$ 460,627.67	\$ 460,637.67							
	A = Amount Assessed	\$ 462,441.50	\$ 462,341.50	\$ 462,341.50	\$ 461,940.50	\$ 461,950.50							
	CR = Collection Rate	99.68%	99.72%	99.72%	99.72%	99.72%							
CGE CQ2-22	RPE 03/31/21	Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5											
	C = Cumulative Collections	\$ 518,676.00	\$ 518,481.55	\$ 518,483.00	\$ 518,074.00	\$ 518,074.00							
	A = Amount Assessed	\$ 537,763.00	\$ 536,042.00	\$ 535,741.00	\$ 523,911.00	\$ 523,309.00							
	CR = Collection Rate	96.45%	96.72%	96.78%	98.89%	99.00%							
CGE CQ3-22	RPE 06/30/21	Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5											
	C = Cumulative Collections	\$ 559,294.95	\$ 559,577.50	\$ 559,986.50								\$ 559,986.50	\$ 559,986.50
	A = Amount Assessed	\$ 616,886.50	\$ 563,182.50	\$ 563,591.50								\$ 563,172.50	\$ 563,172.50
	CR = Collection Rate	90.66%	99.36%	99.36%								99.43%	99.43%
CGE CQ4-22	RPE 09/30/21	Qtr 1 Qtr 2 Qtr 3 Qtr 4 Qtr 5											
	C = Cumulative Collections	\$ 512,628.00	\$ 512,289.00	\$ 511,880.00	\$ 511,070.00								\$ 511,070.00
	A = Amount Assessed	\$ 648,382.00	\$ 526,886.00	\$ 525,273.00	\$ 524,270.00								\$ 523,668.00
	CR = Collection Rate	79.06%	97.23%	97.45%	97.48%								97.59%
CGE CQ1-23	RPE 12/31/21	Qtr 1 Qtr 2 Qtr 3 Qtr 4								Additional Notes Related to Collection Issues			
	C = Cumulative Collections	\$ 475,428.50	\$ 475,848.50	\$ 475,537.50								\$ 475,537.50	
	A = Amount Assessed	\$ 496,124.50	\$ 495,221.50	\$ 494,910.50								\$ 493,490.50	
	CR = Collection Rate	95.83%	96.09%	96.09%								96.36%	
CGE CQ2-23	RPE 03/31/22	Qtr 1 Qtr 2 Qtr 3									10/01/21 - 12/31/21 Receipt/Fees were revised.		
	C = Cumulative Collections	\$ 547,839.00	\$ 548,356.00	\$ 549,208.00									
	A = Amount Assessed	\$ 567,597.00	\$ 566,586.00	\$ 566,995.00	01/01/22 - 03/31/22 Receipt/Fees were revised.								
	CR = Collection Rate	96.52%	96.78%	96.86%									
CGE CQ3-23	RPE 06/30/22	Qtr 1 Qtr 2								04/01/22 - 06/30/22 Receipt/Fees were revised.			
	C = Cumulative Collections	\$ 481,172.00	\$ 481,998.00										
	A = Amount Assessed	\$ 541,907.00	\$ 502,001.00										
	CR = Collection Rate	88.79%	96.02%										
CGE CQ4-23	RPE 09/30/22	Qtr 1									07/01/22 - 09/30/22 Receipt/Fees were revised.		
	C = Cumulative Collections	\$ 471,750.00											
	A = Amount Assessed	\$ 481,947.00											
	CR = Collection Rate	97.88%											

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 - 3.) To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.

County: Duval

Contact: Jennifer Spinelli

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Report for the Quarter of: Qtr 4: Jul - Sep

Version #: 1

CCOC Form Version 1
Created: 01/10/2022

Court/Case Type: Civil Traffic

Performance Measure Standard: 90%

Reason Code / Selection AND Action to Improve / Description is REQUIRED if Measure(s) Not Met

Internal: Must clarify reason AND give an expected time the internal reason will be resolved

External: Give a detailed explanation of the External reason causing the measure not to be met

										Action Plan			
		10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21	07/01/21 - 09/30/21	10/01/21 - 12/31/21	01/01/22 - 03/31/22	04/01/22 - 06/30/22	07/01/22 - 09/30/22	Reason Code	Actions to Improve		
CGE CQ1-22	RPE 12/31/20	Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5					External	This is due to COVID staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.	
	C = Cumulative Collections	\$ 1,677,995.43	\$ 2,654,974.52	\$ 3,377,806.27	\$ 3,561,292.45	\$ 3,648,949.13							
	A = Amount Assessed	\$ 4,180,438.66	\$ 4,178,268.66	\$ 4,200,424.41	\$ 4,216,029.22	\$ 4,215,132.52							
	CR = Collection Rate	40.14%	63.54%	80.42%	84.47%	86.57%							
CGE CQ2-22	RPE 03/31/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections			\$ 1,951,582.20	\$ 3,705,623.51	\$ 4,108,782.37	\$ 4,243,943.76	\$ 4,354,729.01					
	A = Amount Assessed			\$ 4,302,465.75	\$ 4,884,127.93	\$ 4,928,130.57	\$ 4,926,264.28	\$ 4,929,883.98					
	CR = Collection Rate			45.36%	75.87%	83.37%	86.15%	88.33%					
CGE CQ3-22	RPE 06/30/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections			\$ 2,987,971.58	\$ 4,670,593.82	\$ 5,090,448.85	\$ 5,322,103.71	\$ 5,411,337.35					
	A = Amount Assessed			\$ 5,607,150.20	\$ 6,079,814.66	\$ 6,118,134.20	\$ 6,139,069.22	\$ 6,140,328.52					
	CR = Collection Rate			53.29%	76.82%	83.20%	86.69%	88.13%					
CGE CQ4-22	RPE 09/30/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4	Qtr 5				External	This is due to staffing challenges. To improve, we have enhanced online payment options, are finalizing implementation of the Compliance Department and recently entered into a contract for compliance software to better assist with the collection of fines and fees.
	C = Cumulative Collections			\$ 2,466,544.37	\$ 3,851,287.88	\$ 4,311,821.13	\$ 4,442,906.52	\$ 4,507,293.55					
	A = Amount Assessed			\$ 4,688,395.19	\$ 5,036,282.17	\$ 5,092,050.47	\$ 5,098,280.38	\$ 5,092,397.77					
	CR = Collection Rate			52.61%	76.47%	84.68%	87.15%	88.51%					
CGE CQ1-23	RPE 12/31/21			Qtr 1	Qtr 2	Qtr 3	Qtr 4					Additional Notes Related to Collection Issues	
	C = Cumulative Collections			\$ 1,828,361.69	\$ 2,875,790.15	\$ 3,086,183.02	\$ 3,158,858.29						
	A = Amount Assessed			\$ 3,372,928.74	\$ 3,622,552.11	\$ 3,633,708.45	\$ 3,632,980.36						
	CR = Collection Rate			54.21%	79.39%	84.93%	86.95%						
CGE CQ2-23	RPE 03/31/22			Qtr 1	Qtr 2	Qtr 3						10/01/21 - 12/31/21	
	C = Cumulative Collections			\$ 2,300,420.84	\$ 3,706,529.31	\$ 3,887,107.12						When a citation is added the fee is automatically added to the case. If a court date is set then the clerk clears the case fee detail buckets by setting the amount to zero. After the court event the clerk adds the fees back to	
	A = Amount Assessed			\$ 4,279,582.91	\$ 4,523,275.05	\$ 4,520,286.71						01/01/22 - 03/31/22	
	CR = Collection Rate			53.75%	81.94%	85.99%						01/01/22 - 03/31/22	
CGE CQ3-23	RPE 06/30/22			Qtr 1	Qtr 2							When a citation is added the fee is automatically added to the case. If a court date is set then the clerk clears the case fee detail buckets by setting the amount to zero. After the court event the clerk adds the fees back to	
	C = Cumulative Collections			\$ 2,251,459.43	\$ 3,650,556.93							04/01/22 - 06/30/22	
	A = Amount Assessed			\$ 4,499,525.72	\$ 4,613,069.57							When a citation is added the fee is automatically added to the case. If a court date is set then the clerk clears the case fee detail buckets by setting the amount to zero. After the court event the clerk adds the fees back to	
	CR = Collection Rate			50.04%	79.14%							07/01/22 - 09/30/22	
CGE CQ4-23	RPE 09/30/22			Qtr 1								When a citation is added the fee is automatically added to the case. If a court date is set then the clerk clears the case fee detail buckets by setting the amount to zero. After the court event the clerk adds the fees back to	
	C = Cumulative Collections			\$ 2,107,877.46								07/01/22 - 09/30/22	
	A = Amount Assessed			\$ 4,181,081.07								When a citation is added the fee is automatically added to the case. If a court date is set then the clerk clears the case fee detail buckets by setting the amount to zero. After the court event the clerk adds the fees back to	
	CR = Collection Rate			50.41%								07/01/22 - 09/30/22	

Business Rules
Purpose of Report: The CCOC Collection Rate Performance Measure report tracks dollars in the quarter they are assessed and then how well those assessed dollars have been collected over the next five quarters.

Adjustments to Assessments : The amount assessed in a given assessment control group should be adjusted in the reporting period when assessments are later adjusted by the Court or other provisions of law.

- NOTES:** The following conditions will alert when performance standards are not met and/or established business rules within the control group are not followed.
- 1.) **Action Plan:** If the Collection Rate in quarter five (**Qtr 5**) is below Standard (**red numbers** on rose background), select a "Reason Code" and write a brief statement in "Actions to Improve" in the green area ONLY.
- 2.) **Additional Notes Related to Collection Issues:** Include a brief explanation when either of the following conditions occur that are not consistent with the Collection Report Business Rules.

a.) Cumulative Collection amount has **Decreased** from the previous quarter in the same Control Group (**font color for amount** will change to **RED**)

b.) The Amount Assessed - Adjusted has **Increased** from the previous quarter in the same Control Group (**font color for amount** will change to **RED**)
- 3.) To see Circuit Criminal Collection Rate LESS Drug Trafficking assessment and collection dollars, please see Drug Trafficking tab/page.