

County: Duval
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Quarter: Qtr 4: Jul - Sep

Version #: 1

Timeliness Measures 1: % of new cases OPENED within X business days after initial documents are clocked in

ACTION PLANS - If not meeting standard

	Standard	# of Business Days	10/1/21 - 12/31/21	1/1/22 - 3/31/22	4/1/22 - 6/30/22	7/1/22 - 9/30/22	YTD	10/1/21 - 12/31/21		1/1/22 - 3/31/22		4/1/22 - 6/30/22		7/1/22 - 9/30/22		
			1st Qtr	2nd Qtr	3rd Qtr	4th Qtr		Reason Code	Actions to Improve	Reason Code	Actions to Improve	Reason Code	Actions to Improve	Reason Code	Actions to Improve	
Circuit Criminal (cases)	Total # of cases		2,861	2,816	3,265	3,054	11,996									
	# within 2 business days	80%	2,853	2,787	3,211	3,003	11,854									
	% mtg level		100%	99%	98%	98%	99%									
County Criminal (cases)	Total # of cases		5,116	4,746	5,036	4,421	19,319									
	# within 3 business days	80%	4,411	4,092	4,433	4,098	17,034									
	% mtg level		86%	86%	88%	93%	88%									
Juvenile Delinquency (cases)	Total # of cases		417	423	494	420	1,754									
	# within 2 business days	80%	414	415	492	417	1,738									
	% mtg level		99%	98%	100%	99%	99%									
Criminal Traffic (UTCs)	Total # of UTCs		5,719	5,772	6,252	5,726	23,469									
	# within 3 business days	80%	5,293	5,384	5,929	5,378	21,984									
	% mtg level		93%	93%	95%	94%	94%									
Circuit Civil (cases)	Total # of cases		1,592	1,893	2,021	1,944	7,450									
	# within 2 business days	80%	1,553	1,863	1,948	1,818	7,182									
	% mtg level		98%	98%	96%	94%	96%									
County Civil (cases)	Total # of cases		9,900	10,068	11,465	13,760	45,193									
	# within 2 business days	80%	9,706	9,846	11,033	11,832	42,417									
	% mtg level		98%	98%	96%	86%	94%									
Probate (cases)	Total # of cases		2,226	2,425	2,363	2,237	9,251									
	# within 2 business days	80%	2,118	2,390	2,307	2,107	8,922									
	% mtg level		95%	99%	98%	94%	96%									
Family (cases)	Total # of cases		3,586	3,778	4,050	3,791	15,205									
	# within 3 business days	80%	3,536	3,775	4,026	3,758	15,095									
	% mtg level		99%	100%	99%	99%	99%									
Juvenile Dependency (cases)	Total # of cases		139	99	110	125	473									
	# within 2 business days	80%	139	99	110	125	473									
	% mtg level		100%	100%	100%	100%	100%									
Civil Traffic (UTCs)	Total # of UTCs		25,388	32,708	33,652	32,476	124,224									
	# within 4 business days	80%	25,033	32,351	33,398	32,208	122,990									
	% mtg level		99%	99%	99%	99%	99%									